Faculty of Engineering

Teach Low-educated elders ATM Machines

Participated Students:

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Project Summary:

✚ The project's role to serve the community:

Tackle a serious problem in Egypt, and helping numerical government.

✚ Proposal:

The use of Automatic Teller Machines (ATMs) has become prevalent in the current banking industry. Due to the competitive nature of this industry, almost every bank is embracing ATMs to increase its competitiveness. This project tries to identify the various challenges faced by the customers as they use the ATM Machines and to establish possible remedies for mitigating the identified challenges.

✚ Goal:

The project aims to teach uneducated and low-educated elders who are working in factories, workshops, and governmental positions how to deal with their ATM machines efficiently.

Steps during the work

- Selection of areas of interest
- Questionnaire with random elders (well-educated and low-educated)
- Questionnaire analysis
- Decisions regarding a preferred interface
- Implementation of GUI for training elders
- Testing of GUI with relevant elders
- Presentation.