

Contact Info:

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Biographical sketch:

(Academic Degrees- Fellowships and Associations)

Dr. Eslam Ahmed Fathy is currently a Lecturer in the Hotel Management Department in the Faculty of Tourism and Hotel Management, Pharos University in Alexandria (PUA) - Major: sales forecasting in Food and Beverage. Faculty of Faculty of Tourism and Hotel Management, Alexandria University- Major: leadership in food and beverage Management. Faculty of Tourism and Hotel Management, Fayuom University.

He got her Master of Science (M.SC.) *PHD degree in Hotel Management. Thesis title: " the impact of implementing transformational leadership style in performance of front office employees in four and five star hotels in Cairo". Faculty of*

Hotels and Tourism, Fayuom University, Egypt.

From 11 / 2005 at 8/2008: Master degree in hotel management, thesis title " Towards an Effective Sales Forecasting System SFS In First Class Restaurants In Alexandria ". faculty of tourism and hotels, Alex University, Egypt.

She got her B.SC. Degree in hotel management, faculty of tourism and hotels,, Alexandria University in hotel management, faculty of hotels and tourism, Alex University, Egypt.

–Major: Hotel Management.

She was graduated from hotel school (five years).

In addition to her academic work for five years in PUA, she worked as Assistant of Chief Executive Officer of Quality Assurance Center (QAC) in Faculty of Engineering in PUA and gave some workshops for the Students about the Quality Assurance and Accreditation from National Authority for Quality Assurance and Academic Accreditation in Egypt (NAQAEE).

She was also one of the Board of Students Activities Committee in Faculty of Engineering, PUA. She also participated with the

	<p>Marketing Department in PUA in representing the Faculty of Engineering to the International & Language Schools in Alexandria. She also attended and successfully completed some workshops in the Education Development and Quality Assurance and Academic Accreditation in the last 5 years.</p>
<p>Publications:</p>	<p>Published: Nasser, M. A. and Fathy, E. A. (2005), Front Office Management.</p> <p>Published: Fathy, E. A. (2007). Principles of Professional Culinary Art in Hospitality Industry.</p> <p>Published: Fathy, E. A. (2008). the Management of Conventions, Banquets, Festivals and Exhibitions.</p> <p>Published: Management of Information Systems in Hospitality Industry.</p> <p>Published: Professional Management of Housekeeping Operations.</p> <p>Unpublished: Hotels Management.</p> <p>Unpublished: Accounting Principles in Hotels Operations.</p> <p>Unpublished: Management Principles.</p> <p>Unpublished: Accommodation Management.</p> <p>Unpublished: Restaurant Service Management.</p>

	<p><i>Unpublished: Principles of Hospitality Industry.</i></p> <p><i>Published:</i> Osman Ahmed El-Said, Eslam Ahmed Fathy (2015). Assessing university students' satisfaction with on-campus cafeteria services. <i>Tourism Management Perspectives</i> 16 (2015) 318–324</p>
Academic Research Interests:	<ol style="list-style-type: none">1- Food and beverage management.2- Leadership in hotel management.